

Ambassador

About us

UnderTheDoormat Group is an award-winning prop-tech company, and our London home accommodation business is one of the leading companies in our sector. We help property owners, portfolio owners and property companies generate higher income through the short term rental industry as well as providing hotel-quality stays for our guests in the comfort of a home.

This is an opportunity to join an exciting, technology-led business with a high energy team who work closely on delivering an excellent customer experience.

We are looking for bright and ambitious people to help continue to grow the business. Applicants should be adaptable, flexible and proactive in developing their own skills and capabilities.

About the role

The Ambassador will play a leading role in our UnderTheDoormat London Team and will be instrumental in our growth plans. The UnderTheDoormat London Team operates short term rentals on behalf of property owners and delivers 5-star guest stays in over 300 homes across the city, including our flagship aparthotel, 3 Sloane Gardens.

UnderTheDoormat Ambassadors provide introductions to potential new homes and homeowners in London zones 1 and 2. In return they earn a commission of 5% of the homeowner rate for all bookings throughout their first year with us. The Ambassador role is well-suited to people who are personally involved in the property world or have a range of personal contacts with good homes who would value the service that UnderTheDoormat offers. People in the following groups or sectors are particularly likely to have success in this role:

- Expats
- Retirees
- Parents
- Travel agents and company travel planners
- Architects and builders
- Property developers and management companies
- Search agents and estate agents
- Foreign investors in property

Being an Ambassador is a part time role which is flexible around your life or as a complement to your business. We will ensure you know about UnderTheDoormat's service so you can comfortably talk about us to people. Once you have made the introduction our team will take it from there.



What does it take to be an UnderTheDoormat Ambassador?

To qualify as an Ambassador, you will need to introduce us to two homeowners who come on board. These will be included within your commission payments. You will also need to be able to introduce us, on average, to two new homes each month. As part of our working together you will:

- Take part in an Ambassador on-boarding meeting on brand, customer offering and policies/processes to equip you to speak about the company from a strong knowledge base
- Meet with us regularly to share ideas/experience and refine our offer
- Work together to co-develop and improve marketing materials to support your interactions
- Look for more strategic partnerships to help expand the business beyond organic growth and single homeowners

Brand Ambassador commission

We offer a commission based on the first-year bookings for a new homeowner (starting from the date the contract with the homeowner is signed). This is a percentage of the fixed amount the homeowner themselves will earn. The commission amount is 5%. The commission is paid to you when the homeowner gets paid (this is usually within 10 working days of the completion of bookings for their home unless otherwise agreed).

Financial examples of our Ambassadors

The programme can deliver very interesting financial results for Ambassadors who are able to introduce the right homeowners to help grow the business. High quality central homes with high availability will generate the highest returns. We offer a range of differently styled and sized homes for guests at different price points, but all homes must reach our criteria for us to be able to short-let them.

Some example earnings available:

Scenario 1

- 3 bedroom, 2.5 bathroom, in South Kensington/Chelsea
- £200 nightly homeowner rate
- Available 6 months of the year and occupied 80%
- £1,456 commission

Scenario 2

- 4 bedroom, 3 bathroom in Knightsbridge
- £265 nightly homeowner rate
- Available 12 weeks of the year and occupied 70%
- £779 commission

Scenario 3

- 2 bedroom, 2 bathroom in Bloomsbury with roof terrace
- £140 nightly homeowner rate
- Available 4 months of the year in winter months and occupied 60%
- £512 commission



The average commission from these scenarios would be £916 through the year. If an ambassador introduced two homeowners each month the cumulative annual income would be £21,984. If they introduced higher value and availability homes, like in Scenario 1, the earnings would be higher.

Next Steps

If you would like to become part of the UnderTheDoormat Ambassador Network, swe can set up an introductory meeting to see if we might be a good fit for each other. To apply please get in touch with us via team@underthedoormat.com.